

USEFUL NUMBERS

Emergency Services: 000

If you or anyone you know are in immediate danger.

Victims Service: 1800 019 123

Aboriginal Family Domestic Violence Hotline. A dedicated contact line for Aboriginal victims of crime who would like information on their rights, how to access counselling and financial assistance.

NSW Domestic Violence Line: 1800 656 463

Available 24/7. The NSW Domestic Violence Line provides counselling and referrals to women experiencing domestic and family violence.

Link2Home: 1800 152 152

A number you can call if you are homeless or at risk of becoming homeless. Link2Home can refer you to homelessness services across NSW.

13 YARN: 13 92 76

A confidential 24-hour crisis support line for mob who are feeling overwhelmed or having difficulty coping.

1800 Respect: 1800 737 732

The national domestic, family, and sexual violence counselling, information, and support service. Visit www.1800respect.org.au to access their 24/7 online chat service..

Wirringa Baiya Aboriginal Women's Legal Service: 1800 686 587

A service for Aboriginal women that specialises in providing legal information, advice, casework, education & advocacy for victims of violence in NSW.

ACON: 02 9206 2000

Freecall: 1800 063 060

Helping LGBTQ+ people who have experienced domestic and family violence by providing a range of resources and support services.

USEFUL WEBSITES

www.serviceseeker.com.au

A free website for anyone looking for a service in NSW. It has information on over 65,000 support services across NSW, covering health, disability, aged care, welfare, education, legal, and housing

www.askizzy.com.au

A website where you can search for services in your area, to find support for housing, meals, healthcare, legal advice, addiction, and a range of other support services.

www.esafety.gov.au

For advice if you or someone you know is being threatened, intimidated, or harassed online or via social media.



**Aboriginal
Women &
Children's
Crisis Service**

CONTACT

Ph: (02) 9558 1702

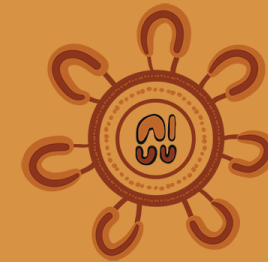
Email: awccs@awccs.com.au

Website: www.awccs.com.au

OPERATIONAL HOURS

Mon, Tue, Wed, Thur, Fri

8:30am–5:00pm



**Aboriginal
Women &
Children's
Crisis Service**

**For Women
& Children
Impacted
by Domestic
Violence**

**We are here to build
relationships with
services through case
management and
referral pathways.**

WHAT IS DOMESTIC AND FAMILY VIOLENCE?

Domestic and Family Violence (DFV) can involve behaviour that makes you feel scared, and involves threats to you or your children. It stops you living the life you want and may force you to do things or act in ways you don't want to.

It is not always physical, violent behaviour can include:

- Psychological or emotional abuse
- Coercive (stalking and controlling behaviours)
- Sexual violence
- Financial abuse
- Physical abuse
- Cyberbullying (via mobile phone texting and social media Facebook, Instagram, Snapchat, etc)

It can happen in any relationship, or environment whether inside or outside of the home. Including with:

- Current or ex partners
- Parents, guardians, or other family members
- Community violence



Aboriginal Women & Children's Crisis Service

AWCCS supports Aboriginal women and children who are escaping Domestic or Family Violence the service provides sensitive and culturally appropriate services to women and children in a safe, secure, and confidential environment.

AWCCS OUTREACH SERVICE

The Aboriginal Women & Children's Crisis Service offers an Outreach Service in the wider community for Aboriginal women. We are able to provide you with support and information on a range of issues such as:

- Domestic and Family Violence
- Housing and tenancy support
- Centrelink
- Access to legal advice
- Mental Health and Counselling services
- Financial assistance
- Homelessness services
- Addiction – AOD Programs, Gambling support services
- Community programs
- Children's services or community programs

FAQ

Can I call and ask for help myself?

Yes, you can. You don't need to be referred by another agency.

Can I call for a friend that is too shame to call?

Yes, but they need to be with you during the call to provide consent and personal information.

Can you help me if I live outside the Inner West?

We only help women and children living in the Inner West. If you live outside the area, we can help by putting you in touch with outreach programs in your area.

Do I have to have children?

No, you can be a single person.

Do you work with families that live with their partners?

No, we only work with women and children. We don't work with men or families who have their partner with them, but we can refer you to suitable services that can help.

Do I have to be escaping DFV or at risk of homelessness due to DFV to access your service?

Yes, as we are only funded to work with women and children escaping DFV.

Can I be referred by another agency?

Yes we accept referrals by other agencies.